HP LaserJet Enterprise M604 series



Outstanding quality – fast results

Keep business moving and produce outstanding print quality. Tackle large jobs and equip your team for success – wherever business leads. Easily manage and expand this fast, versatile printer and help reduce environmental impact.





- Monitor jobs and settings quickly with the 4-line display and use the 10-key pad for PIN printing.
- Meet high-volume demands with automatic two-sided printing and versatile paper trays

 up to 3,600 sheets.²
- Improve efficiency. Add paper-handling accessories to presort jobs, print on different media, and more.³
- Extend your printing reach. Easily share printing resources on a network with Ethernet connectivity.



 Easily print from a variety of smartphones and tablets – generally no setup or apps required.



- Easily expand this printer as solutions advance and your team's needs grow with add-on, updatable features.
- Protect sensitive data at rest or in transit with a variety of embedded and optional security solutions.⁷
- Easily take command of your printing environment from one central location with HP Web Jetadmin.⁸
- Quickly troubleshoot problems using cloud-based help services that are relevant and up to date 9



- Save energy. HP Auto-On/Auto-Off Technology turns your printer on when you need it and off when you don't.¹⁰
- Conserve resources. This efficient printer consumes less energy than any device in its
- Help reduce your impact. Count on easy, free cartridge recycling through HP Planet Partners. 12













Only M604dn has 2-sided printing.

Product walkaround

HP LaserJet Enterprise M604dn shown:

- 1. 4-line LCD control panel with keypad
- 2. 500-sheet output bin
- 3. Top cover (access to the toner cartridge)
- 4. 100-sheet input tray 1
- 5. 500-sheet input tray 2
- 6. Hardware Integration Pocket (HIP)
- 7. Easy-access USB port
- 8. Convenient front on/off button
- 9. Output accessory cover
- 10. 512 MB standard memory (upgradeable to 1.5 GB) and a 1.2 GHz processor
- 11. Access port for optional Kensington style lock
- 12. Local area network (LAN) Ethernet (RJ 45) network port
- 13. Hi-speed USB 2.0 printing port
- 14. Hi-speed USB 2.0 port for connecting external USB devices
- 15. Power connection
- 16. Built-in automatic two-sided printing





Series at a glance





Model	HP LaserJet Enterprise M604n	HP LaserJet Enterprise M604dn	
Product number	E6B67A	E6B68A	
Print speed in pages per minute (ppm), A4	52/50	52/50	
100-sheet multipurpose tray and 500-sheet tray 2	Yes	Yes	
Up to four 1 x 500-sheet input trays and 1,500 sheet high capacity input tray	Optional (up to a maximum of 6 trays total)	Optional (up to a maximum of 6 trays total)	
Touch-to-print and wireless direct mobile printing	Optional	Optional	
HP High-Performance Secure Hard Disk	Optional	Optional	
Automatic duplexer	Optional	Yes	
ENERGY STAR® and Blue Angel certified	Not available	Yes	

Accessories, Supplies and Support

Supplies	CF281A HP 81A Black Original LaserJet Toner Cartridge 10,500 pages		
	F2G77A HP LaserJet 220V Maintenance Kit 225,000 pages		
Accessories	B5L29A HP High-Performance Secure Hard Disk		
	F2G68A HP LaserJet 500-sheet Input Tray Feeder		
	F2G69A HP LaserJet Automatic Duplexer for Two-sided Printing Accessory		
	F2G70A P LaserJet Printer Stand		
	F2G72A HP LaserJet 500-sheet Stapler/Stacker		
	F2G73A HP LaserJet 1500-sheet Input Tray		
	F2G74A HP LaserJet 75-sheet Envelope Feeder		
	F2G75A HP LaserJet Custom Media Cassette Accessory		
	F2G81A HP LaserJet 500-sheet 5-bin Mailbox		
	F5S62A HP Trusted Platform Module Accessory		
	G6W84A HP 1 GB 90-pin DDR3 DIMM		
Connectivity	B5L28A HP Internal USB Ports		
Service and support	U8CM9E HP 3 year Next business day with Defective Media Retention LaserJet M604 Hardware Support U8CN0E HP 3 year 4 hour 9x5 with Defective Media Retention LaserJet M604 Hardware Support U8CN4E HP 4 year Next business day with Defective Media Retention LaserJet M604 Hardware Support U8CN5E HP 5 year Next business day with Defective Media Retention LaserJet M604 Hardware Support U8CQ1PE HP 1 year Post Warranty 4 hour 9x5 with Defective Media Retention LaserJet M604 Support U8CQ4PE HP 1 year Post Warranty Next business day with Defective Media Retention LaserJet M604 Support U8CQ5PE HP 2 year Post Warranty Next business day with Defective Media Retention LaserJet M604 Hardware Support		

Technical specifications

Model	HP LaserJet Enterprise M604n	HP LaserJet Enterprise M604dn	
Product number	E6B67A	E6B68A	
Print speed ⁵	Up to 50 ppm black (A4); Up to 33 ipm duplex (A4)		
First page out time ⁶	As fast as 7.5 sec black (A4, ready)		
Print resolution	Up to 1200 x 1200 dpi, HP FastRes 1200 (best) black		
Print technology	Laser		
Print Area	Print margins: Top: 5 mm; Bottom: 5 mm; Left: 5 mm; Right: 5 mm		
Print languages	HP PCL 6, HP PCL 5e, HP Postscript Level 3 emulation, native PDF printing (v1.7)		
Mobile printing capability	HP ePrint, Apple AirPrint™, Mopria-certified		
Monthly duty cycle ⁷ , ⁸	Up to 175,000 pages (A4), Recommended monthly page volume: 5,000 to 13,000		
Fonts and typefaces	105 internal TrueType fonts scalable in HP PCL, 92 internal scalable fonts in HP Postscript Level 3 emulation (Euro symbol built-in); 1 internal Unicode font (Andale Mono WorldType); 2 internal Windows Vista/8 fonts (Calibri, Cambria); Additional font solutions available via third-party flash memory cards; HP LaserJet fonts and IPDS emulation available at http://www.hp.com/go/laserjetfonts		
Processor speed	1.2 GHz		
Display	4-line colour LCD display, 3 LED lights (Ready, Data, Attention), buttons (Information, Stop/Cancel, Return, Home, Folder, Clear), 10-key numeric keypad		
Wireless	Optional, enabled with purchase of a pending hardware accessory		
Connectivity	Standard: Hi-Speed USB 2.0 ports (Host and Device); Built-in Gigabit Ethernet 10/100/1000T network port; Hardware Integration Pocket (HIP)		
Network ready	Standard (built-in Gigabit Ethernet)		
Memory	Standard: 512 MB; Maximum: 1.5 GB		
Hard disk	4 GB non-volatile storage, firmware encryption (AES 128 or AES 256) of customer/job data; Secure Cryptographic Erase – Job Data, Secure Erase – Disk; Optional, 500 GB HP Secure High Performance Hard Disk Drive		
Media types	Paper (bond, colour, letterhead, plain, preprinted, prepunched, recycled, rough, light), envelopes, labels, cardstock, transparencies, shelf edge labels, user-defined		
Paper size	Custom metric: Multipurpose tray 1: 76 x 127 to 216 x 356 mm; Tray 2, optional 500-sheet input tray: 148 x 210 to 216 x 356 mm; Optional Custom media cassette: 102 x 148 to 170 x 282 mm Supported metric: Multipurpose tray 1: A4, A5, A6, B5 (JIS), B6 (JIS), Dpostcard (JIS), RA4, 10 x 15 cm, envelope (DL ISO, C5 ISO, C6 ISO, B5 ISO); Tray 2, optional 500-sheet input tray: A4, A5, RA4, B5 (JIS); Optional 1,500-sheet High-capacity input tray: A4		
Paper handling ¹⁰	Standard input: 100-sheet multipurpose tray 1, 500-sheet input tray 2 Standard output: 500-sheet output bin, 100-sheet rear output bin Optional/input: Optional 500-sheet input tray, optional Custom media cassette (for tray 2 position only), optional 1,500-sheet High-capacity input tray (add up to 4 additional trays for up to 3,600-sheet input capacity), optional Automatic duplexer for two-sided printing, optional 75-sheet envelope feeder		

Model	HP LaserJet Enterprise M604n	HP LaserJet Enterprise M604dn	
Product number	E6B67A	E6B68A	
Input capacity	Tray 1: Sheets: 100; Transparencies: 50; Envelopes: 10 Tray 2: Sheets: 500 Tray 3: Sheets: 500 (optional tray 3+); Sheets: 1,500 (optional High-capacity input tray) Maximum: Up to 3,600		
Output capacity	Standard: Up to 600 sheets (500 in the face down bin, 100 in rear face up door), Up to 10 envelopes, Up to 600 sheets Transparancies Maximum: Up to 1,100 sheets (Rear face-up door: up to 100 sheets / Top output bin: up to 500 sheets / Optional 5-bin mailbox, optional stacker, optional stapler-stacker: up to 500 sheets)		
Paper weight	Multipurpose tray 1: 60 to 200 g/m²; Tray 2, optional 500-sheet input tray, optional Custom media cassette, optional 1500-sheet High-capacity input tray: 60 to 120 g/m²; Optional envelope feeder: 75 to 105 g/m²; Optional duplexer: 60 to 120 g/m²		
Standard connectivity	Hi-Speed USB 2.0 ports (Host and Device); Built-in Gigabit Ethernet 10/100/1000T network port; Hardware Integration Pocket (HIP)		
Replacement cartridges ³	HP 81A Black Original LaserJet Toner Cartridge (10,500 pages) CF281A		
Supported network protocols	IPv4/IPv6: Apple Bonjour Compatible (Mac OS 10.2.4 or higher), SNMPv1/v2c/v3, HTTP, HTTPS, FTP, TFTP, Port 9100, LPD, WS Discovery, IPP, Secure-IPP, IPsec/Firewall; IPv6: DHCPv6, MLDv1, ICMPv6; IPv4: Auto-IP, SLP, Telnet, IGMPv2, B00TP/DHCP, WINS, IP Direct Mode, WS Print; Other: NetWare NDS, Bindery, NDPS, iPrint		
Compatible operating systems ¹¹	Windows OS compatible with In-Box Driver: Windows 10 all (32/64-bit) editions (excluding RT OS for tablets), Windows 8/8.1 all (32/64-bit) editions (excluding RT OS for tablets), Windows 7 all (32/64-bit) editions, Windows Vista all (32/bit) editions (Home Basic, Premium, Professional, etc.); Windows OS compatible with Universal Print Driver (from HP. com): Windows 10 all (32/64-bit) editions (excluding RT OS for tablets), Windows 8/8.1 all (32/64-bit) editions, Windows Vista all (32/64-bit) editions (Home Basic, Premium, Professional, etc.); Mac OS (HP print drivers available from HP. com and Apple Store): OS X 10.7 Lion, OS X 10.8 Mountain Lion, OS X 10.9 Mavericks, OS X 10.10 Yosemite; Mobile OS (In-OS drivers): iOS, Android, Windows 8/8.1/10 RT; Linux OS (In-OS HPLIP): SUSE Linux (12.2, 12.3, 13.1), Fedora (17, 18, 19, 20), Linux Mint (13, 14, 15, 16, 17), Boss (3.0, 5.0), Ubuntu (10.04, 11.10, 12.04, 12.10, 13.04, 13.10, 14.04, 14.10), Debian (6.0.x, 7.x); Other OS: UNIX		
Minimum system requirements	Windows: Windows 10 all 32-bit and 64-bit editions (excluding RT OS for tablets), Windows 8/8.1 all 32-bit and 64-bit editions (excluding RT OS for tablets), Windows 7 all 32-bit and 64-bit editions, Windows Vista all 32-bit editions (Home Basic, Premium, Professional, etc.); Windows OS compatible with Universal Print Driver (from HP.com): Windows 10 all 32-bit and 64-bit editions (excluding RT OS for tablets), Windows 7 all 32-bit and 64-bit editions, Windows Vista all 32-bit and 64-bit editions (excluding RT OS for tablets), Windows 7 all 32-bit and 64-bit editions (excluding RT OS for tablets), Windows Vista all 32-bit and 64-bit editions (excluding RT OS for tablets), Windows Vista all 32-bit and 64-bit editions (excluding RT OS for tablets), Windows Vista all 32-bit and 64-bit editions (excluding RT OS for tablets), Windows Vista all 32-bit and 64-bit editions (excluding RT OS for tablets), Windows Vista all 32-bit and 64-bit editions (excluding RT OS for tablets), Windows Vista all 32-bit and 64-bit editions (excluding RT OS for tablets), Windows Vista all 32-bit and 64-bit editions (excluding RT OS for tablets), Windows Vista all 32-bit and 64-bit editions (excluding RT OS for tablets), Windows Vista all 32-bit and 64-bit editions (excluding RT OS for tablets), Windows Vista all 32-bit and 64-bit editions (excluding RT OS for tablets), Windows Vista all 32-bit and 64-bit editions (excluding RT OS for tablets), Windows Vista all 32-bit and 64-bit editions (excluding RT OS for tablets), Windows Vista all 32-bi		
Software included	Windows OS: HP Software Installer/Uninstaller, HP PCL 6 Printer Driver, HP Device Experience (DXP), HP Update, Product Registration Assist, HP Web Services Assist (HP Connected), Online user manuals; Mac OS: Welcome Screen (directs users to HP.com or OS App Source for Laser Jet Software)		
Security management	Identity management: Kerberos authentication, LDAP authentication, 1000 user PIN codes, optional HP and 3rd party advanced authentication solutions (e.g., badge readers); Network: IPsec/firewall with Certificate, Pre-Shared Key and Kerberos authentication, supports WJA-10 IPsec configuration Plug-in, 802.1X authentication (EAP-PEAP, EAP-TLS), SMMPv3, HTTPS, Certificates, Access Control List; Data: Storage Encryption, Encrypted PDF & Email (uses FIPS 140 validated cryptographic libraries from Microsoft), Secure Erase, SSL/TLS (HTTPS), Encrypted Credentials; Device: Security lock stot, USB port disablement, Hardware Integration Pocket for security solutions; Security management: compatible with HP Imaging and Printing Security Center		
Printer management	Printer Administrator Resource Kit (Driver Configuration Utility, Driver Deployment Utility, Managed Printing Administrator); HP Web JetAdmin Software; HP Proxy Agent Software; HP Imaging and Printing Security Center; HP Utility (Mac)		
Control panel	4-line colour LCD display, 3 LED lights (Ready, Data, Attention), buttons (Information,	Stop/Cancel, Return, Home, Folder, Clear), 10-key numeric keypad	
Printer dimensions (W x D x H)	Minimum: 425 x 451 x 399 mm Maximum: 425 x 840 x 574 mm	Minimum: 425 x 537 x 399 mm Maximum: 425 x 840 x 574 mm	
Package dimensions (W x D x H)	589 x 499 x 547 mm	589 x 499 x 627 mm	
Printer Weight ¹	22.6 kg	25.9 kg	
Package weight	25.5 kg	29.3 kg	
Operating environment	Temperature: 15 to 32°C, Humidity: 10 to 80% RH		
Storage	Temperature: -30 to 60°C, Humidity: 10 to 90% RH		
Acoustics ⁴	Acoustic power emissions: 7.1 B(A); Acoustic pressure emissions: 56 dB(A)	Acoustic power emissions: 7.1 B(A); Acoustic pressure emissions: 56 dB(A)	
Power ²	Requirements: Input voltage: 220 to 240 VAC (+/- 10%), 50/60 Hz (+/- 3 Hz) Consumption: 720 watts (printing), 3.9 watts (sleep), <0.1 watts (manual off), 0.7 watts (auto-off/Wake on LAN), <0.1 watts (auto-off/manual on) Power supply type: Built-in power supply		
Certifications	CISPR 22:2008 EN 55022:2010 Class A, EN 61000-3-2:2006 +A1:2009 +A2:2009, EN 61000-3-3:2008, EN 55024:2010, GB9254-2008, EMC Directive 2004/108/EC with CE Marking (Europe), other EMC approvals as required by individual countries		
What's in the box	HP LaserJet Enterprise M604n Printer; Pre-installed HP 81A Black Original LaserJet Toner Cartridge (~10,500 pages); Installation guide; Support flyer; Printer documentation and software on CD-ROM; Power cord	HP Laser Jet Enterprise M604dn Printer; Pre-installed HP 81A Black Original Laser Jet Toner Cartridge (~10,500 pages); Pre-installed HP Duplexer; Installation guide; Support flyer; Printer documentation and software on CD-ROM; Power cord	
Warranty	One-year, on-site warranty		

Footnotes

¹Local printing requires mobile device and printer to be on the same network or have a direct wireless connection. Wireless performance is dependent on physical environment and distance from access point. Wireless operations are compatible with 2.4 GHz operations only. Remote printing requires an Internet connection to an HP Web-connected printer. App or software and HP ePrint account registration may also be required. Wireless broadband use requires separately purchased service contract for mobile devices. Check with service provider for coverage and availability in your area. See http://www.hp.com/go/mobileprinting for more details. Some features require purchase of an optional accessory; ³3,600-sheet input capacity requires purchase of additional accessories; ³0ptional paper-handling accessories must be purchased by separately; ¹5ome solutions require download or additional purchase. Learn more at http://www.hp.com/go/printingsolutions. The encrypted hard disk drive requires an additional purchase.; ⁴Universal device plug-in is offered with HP Web Jetadmin 10.3 SR4 and higher. HP Web Jetadmin is free and available for download at http://www.hp.com/go/printingsolutions. The encrypted hard disk drive requires an additional purchase.; ⁴Universal device must have an Internet connection to access online services.; ¹⁰HP Auto-On/Auto-Off Technology capabilities are subject to printer and settings.; ¹²Programme availability varies. Original HP cartridge return and recycling is currently available in more than 50 countries, territories and regions in Asia, Europe and North and South America through the HP Planet Partners program. For more information, visit http://www.hp.com/recycle.

Technical specifications disclaimers

'With cartridges; 'Power requirements are based on the country/region where the printer is sold. Do not convert operating voltages. This will damage the printer and void the product warranty,; 'Declared yield value in accordance with ISO/IEC 19752 and continuous printing. Actual yields vary considerably based on images printed and other factors. For details, see http://www.hp.com/go/learnaboutsupplies; 'Acoustic values are subject to change. For current information, see http://www.hp.com/go/printerclaims. Exact speed varies depending on the system configuration, software application, driver and document complexity; 'Measured using ISO/IEC 17629. For more information, see http://www.hp.com/go/printerclaims. Exact speed varies depending on the system configuration, software application, driver and document complexity; 'Pouty cycle is defined as the maximum number of pages per month of imaged output. This value provides a comparison of product robustness in relation to other HP LaserJet or HP Color LaserJet devices, and enables appropriate deployment of printers and MFPs to satisfy the demands of connected individuals or groups.; 'PIP recommends that the number of printed pages per month be within the stated range for optimum device performance, based on factors including supplies replacement intervals and device life over an extended warranty period; 'IPpaper handling accessories are offered separately and with an additional cost. To insure product stability, it is a requirement to purchase the HP LaserJet Printer Stand (F2G70A) when using M604/M605/M606 Printers with more than three HP LaserJet 500-sheet Input Tray Feeders (F2G68A), or with one HP LaserJet 1500-sheet Input Tray Feeder (F2G68A). "Not all compatible Operating Systems are supported with In-box software. Full solution software available only for Windows 7 and newer. Legacy Windows Operating Systems (XP, Vista and equivalent servers) get print and scan drivers only. Windows RT OS for tablets (32-bit and 64-bit) uses a simplified HP print driver built











http://www.hp.com/uk

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